



Innovations and Improvement Program
“Everybody Counts”
Program Summary

The purpose of the Innovation and Improvement Program, “Everybody Counts”, is to provide an avenue for Hugh Chatham Memorial Hospital (HCMH) employees, patients, visitors and community to submit suggestions that will enhance the environment of the clinical enterprise. Anyone submitting suggestions will be recognized and rewarded for their time and ideas. Major clinical enterprise areas identified as a basis for suggestions include any items related to the five operational pillars comprising the organizations strategic plan:

1. *People*
2. *Quality*
3. *Service*
4. *Finance*
5. *Growth*

Suggestions will be analyzed for feasibility of implementation, and if implemented, will be tracked for effectiveness.

Hugh Chatham Memorial Hospital retains exclusive rights to modify, amend, or terminate the Everybody Counts Suggestion Program at any time without notice. No amendment or termination shall adversely affect any eligible person with respect to the effective date of such amendment or termination. All suggestions that receive awards become the exclusive property of HCMH. The idea author relinquishes any and all rights to the savings/revenues realized from the implementation of the suggestion.

Please fill out the following form and send your idea to:

Hugh Chatham Memorial Hospital
“Everybody Counts Program”
180 Parkwood Drive
(PO Box 560)
Elkin NC 28621